



District of Lantzville Community Update

**District Office Closure, Citizen Satisfaction Survey,
Remembrance Day Road Closure & General Information**

November 2012

November Council Meetings

Monday, Nov.19 – 7:00 Regular Council Meeting

Monday, Nov.26 – 7:00 Regular Council Meeting

Members of the public are invited to attend all Regular Meetings of Council. At the end of each meeting Council has set time for questions from the public related to that evening's agenda items.

DISTRICT OFFICE CLOSURE

The District Office will be closed
Monday, November 12 due to the Remembrance
Day statutory holiday.
We will re-open at 8:00 am on
Tuesday, November 13.

FOOD WASTE, GARBAGE AND RECYCLING REMINDER: PICKUP SCHEDULE CHANGE

When there is a holiday, your regular collection day moves forward a day. This means that due to recent holidays, **beginning November 15, collection days will move to Thursday.**

District Office – After Hours Phone Number

The District Office is open 8:00 am – 4:00 pm, Monday to Friday. Occasionally residents may encounter a Public Works emergency situation after hours that requires the attention of District staff. The District has an after hours answering service that will page our "on-call" staff member. The answering service can be reached as follows:

- by calling the District Office at 250-390-4006, and, when prompted, press "3" to connect to the service; or
- call the service directly at 250-741-3335.

*****Always call 9-1-1 for emergencies that require the attention of Fire, Police or Ambulance.***

Citizen Satisfaction Survey

Your Council wants to know what YOU think about your local government! We are pleased to invite you to participate in Lantzville's very first Citizen Satisfaction Survey. Letters inviting residents' participation in the survey should be arriving in mailboxes shortly – if you do not receive a letter, please contact the District Office.

Please spend a few minutes answering the survey online at www.lantzville.ca/2012cs. If you require assistance or would like to request a paper copy of the survey, please contact the District Office. All respondents are eligible to win great prizes in a free draw, as follows:

- Lunch for you and a friend with Mayor Jack de Jong at a Lantzville restaurant of your choice.
- YOUR CHOICE: \$25 credit towards your next utility bill OR a free rain barrel.

Your answers will help Council set budget priorities, evaluate programs and improve services. Your responses will remain completely anonymous.

Responses will be accepted until 4:00 pm on Friday, November 23, 2012.

Remembrance Day Road Closure

Council has approved the closure of a portion of Lantzville Road to allow for a parade and ceremony to be held on Sunday, November 11, as follows:

Where: The portion of Lantzville Road between Slegg Lumber and the Cenotaph.

When: 10:15 am to 11:30 am.

The District of Lantzville thanks you for your cooperation during this yearly community event.



Lest We Forget



District of Lantzville